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2-Day Workshop

Operational Learning in Practice

Operational Learning is at the core of Human and Organisational Performance (HOP). This practical two-day workshop equips participants with the skills and tools to learn from everyday work, strengthen systems, and improve performance.

Through practical exercises and real workplace examples, participants will learn how to apply Operational Learning in investigations, safety conversations, and daily operations to build stronger learning practices and organisational resilience.

DAY 1

FOUNDATIONS & CAPABILITY

Participants explore the key principles of HOP and Operational Learning, building a shared understanding while developing practical skills to support learning through conversations, curiosity, and everyday work.

DAY 2

APPLYING OPERATIONAL LEARNING

Learn practical Operational Learning tools and techniques to embed learning into everyday work, strengthen investigations, and drive continuous organisational improvement.

Trusted by leading companies across Australia, New Zealand and the world.