HOP & LEARNING TEAMS COURSE

Course Overview

The 3-Day HOP & Learning Teams Course is the ultimate guide to learning the foundations of Human and Organisational Performance (HOP) and understanding how to apply the philosophy at an organisational level.

Over three highly engaging and insightful days, you will develop a working knowledge of the Human and Organisational Performance principles, terminology and methods. The course builds on the foundational aspects of Human and Organisational Performance and critical safety perspectives in day 1 HOP Fundamentals.

Concepts including mistakes and errors, blame vs accountability, performance variability, complex coupling of conditions and the importance of response are introduced and applied to everyday work situations. The following two days are focused on Operational Learning and the Learning Teams method and considering ways of incorporating the HOP approach in your organisation.

Managers from operations, safety, business improvement and quality will find this program both highly engaging and incredibly beneficial personally and for their organisation.

About HOPLAB by Southpac International Group

HOPLAB by Southpac International Group introduced Human & Organisational Performance (HOP) to Australia and New Zealand in 2017. Our aim is to help organisations move off the plateau of performance, improve safety and enhance outcomes across all other areas of business.

Our team are specialists in Human and Organisational Performance, Management Systems and Leadership Development – providing expertise in all three areas as needed to achieve the best possible outcomes for our clients.

We're here to help you bring out the best in your people and systems.

We work with each organisation to understand how work happens and guide decision makers to reflect, learn and grow – harnessing the potential that already exists within the business: its people. We offer a unique perspective and an organic approach that drives more sustainable results.

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Day 1
HOP Fundamentals

- Introduction to HOP
- People Make Mistakes
- Blame Fixes Nothing
- Context Drives Behaviour
- Learning is Vital
- Response Matters
- Benefits of HOP

2

Day 2
Operational Learning and Learning Teams

- Insight into Operational Learning
- Introduction to Learning Teams
- Understanding of the Learning Teams 10 Step Process
- Experience a Learning Team with practical scenarios

3

Day 3
Operational Learning Tools and HOP Integration

- Learning Team practical activity
- Introduction to additional operational learning tools/techniques
- Personal and organisational alignment with HOP, including Case Study

What to expect

To ensure you get the most out of this learning experience we provide you with:

- 3 days of engaging, energised group discussions, activities, exercises and case studies
- All course material
- Several takeaway materials to assist you inputting the concepts to work
- All refreshments and lunch included (for Face-to-Face delivery)
- Post-course networking opportunities

Participants will be able to apply the ideas discussed to their own organisation to improve system performance and resilience. They will have the knowledge and tools to begin increasing capacity and improving learning around events and normal work.

Who should attend?

Managers from operations, safety, business improvement and quality will find this program both highly engaging and incredibly beneficial personally and for their organisation.

"This course was possibly the most engaging, informative and practical course that I have attended for a very long time. We will work to apply the learnings in our workplace."

Scan the QR code to find upcoming dates and enrol.

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